

About our Service in respect of Life Insurance, Critical illness Insurance and Family Income Benefit Insurance

This web site is operated by Andromeda Webs Ltd.
You may contact Andromeda Webs Ltd at :-

Andromeda Webs Ltd,
Tudor Cottage,
Macclesfield Road,
Holmes Chapel,
Cheshire,
CW4 8AL

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Which service will we provide you with?

You will not receive advice or any recommendation from us

3. Whose products do we offer?

The Life Insurance Quotation Request form displayed on this web site is provided by Moneyquest (UK) Limited and when you submit this form, the information is transmitted directly to Moneyquest (UK) Limited. Moneyquest (UK) Limited are able to offer life insurance, critical illness insurance and family income benefit insurance from the whole market.

4. What will you have to pay us for our services?

Nothing. We do not charge a fee.

5. Who regulates us?

Andromeda Webs Limited is an Introducer Appointed Representative of Moneyquest (UK) Limited, 123 St Vincent Street, Glasgow, G2 5EA who are authorised and regulated by the Financial Services Authority. Moneyquest (UK) Limited's FSA Register number is 232432. Andromeda Webs Limited can be found on the FSA register as an Introducer Appointed Representative under FSA register number 429158.

You can check this on the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

If you wish to register a complaint, please contact :

...**in writing**: The Compliance Manager, Moneyquest (UK) Limited, 123 St Vincent Street, Glasgow, G2 5EA

... **by phone**: Telephone 0845 270 1010

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.